

Single Improvement Plan Workstreams Available For Scrutiny Review

Member Training

Identified in the 2008/09 SIP, work is continuing on the foundations laid last year. Members have agreed to sign up to the IDeA Charter for member development, and a working group is to decide the components of next year's training courses for members.

Key areas for action include developing a Member Development Policy, agreeing the annual training programme and agreeing the implementation plan for achieving charter status.

Lead Officers: Chief Executive / Head of Civic, Democratic & Legal Services

Internal Communications

This workstream was identified in the staff survey as being an area for further work, but underpins many of the issues identified in the review of corporate governance. In addition, only 39% of staff believe action will be taken on problems identified through the staff survey, so there will be further communication work required to explain what action has resulted from the staff survey, both corporately and through individual directorate management teams.

Areas to be covered will include a fundamental review of the council's internal communication arrangements. Primary focus will be on face to face channels of communication, e.g. systematic team briefings, as well as a review of electronic and paper communications including the implementation of the new intranet (COLIN).

Lead Officers: Director of Learning, Culture & Children's Services / Head of Marketing & Communications/ Head of HR & Organisational Development

Risk Management

This workstream was requested for inclusion by Executive at their meeting on 21st October 2008 after considering the Corporate Risk Management Report 2008/09. The minute states 'That the Director of Resources be requested to ensure that the work of the Risk Management system is worked into the Single Improvement Programme as a prioritisation of officer resources'.

Areas for further work include a fundamental review of the strategic risk register in line with the new corporate strategy, and the integration of risk reporting into the new performance management framework.

Lead Officers: Director of Resources / Assistant Director of Resources, Customer Service & Governance